



NORTH MAHARASHTRA UNIVERSITY,
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Notice for Inviting Quotation

NMU/8/P-02

Date: 05 /08/2008

Sealed Quotations addressed to “**Finance & Accounts Officer (FAO)**”, NMU, Jalgaon, are invited for **installation, procurement & supply** of items mentioned in the **Table 1** below. Parties will have to send their sealed quotations in proper format on or before 21 /08/2008. The sealed quotations would be opened in front of the competent authorities of the university.

Table of Material

Particulars	Qty	Rate
Total Protection Antivirus Solution University is looking for a client-server based complete antivirus solution to protect its precious computing resources like desktop computers/laptops & Servers. The proposed solution should comply to following specification compliance matrix. Vendors should fill-up the specification compliance matrix and attach the same along with the quotation. While quoting the commercials vendors should clearly mention the licensing and up gradation policies. (name the products within the antivirus solution suite)	01	Quote you're the total price for the solution along with the free Up-gradation period
Up-gradation renewal along with the period of renewal		Quote rate

Table 1

Compliance Matrix

Sr. No.	Requirement	Compliance
1	Solution must provide Virus protection at Servers and Desktop level	
2	Solution must provide automated and centralized download and deployment of latest virus signature updates from the Internet to desktops and servers across the organization, across different Windows platforms. Updates should be incremental with update sizes of ~100KB on average	
3	Should have the ability to detect and remove unwanted joke programs, toolbars, adware, spyware, dialers etc & Post	

	detection the actions that the antiviral performs must be the following: Alert / Notify , Clean, Delete / Remove, Move / Quarantine, Prompt for Action	
4	Shall support multiple platforms – Windows 2000 ((Professional /Server / Advanced Server) / XP (Professional / Home) / 2003 (Standard / Enterprise Edition) & Netware/ Linux	
5	Must be industry standard and with certifications like Tucows/ICSA/Check Mark/ CheckVir/VB	
6	Should support file scan caching to avoid repetitive scanning of files which are unchanged since the previous scan	
7	Should allow the On Demand Scanner to recognize the last scanned file and resume scanning from that file if an “On demand Scan” is interrupted	
8	Should have the ability to control the amount of CPU resources dedicated to a scan process	
9	The proposed solution should be capable of detecting and preventing buffer overflow vulnerability, irrespective of the exploit that is using the buffer overflow vulnerability. The solution should support buffer overflow detection and prevention on the following minimum applications: Windows OS Services, Media Player, Internet Explorer, SQL Server, Word, Excel, Power Point, Auto Update, Explorer, Instant Messenger, Outlook, Outlook Express etc	
10	The proposed solution should support the following responses in case of an outbreak at a minimum: <ul style="list-style-type: none"> • Port Blocking / Lockdown • File Name/Share/Folder Lockdown or Blocking 	
11	Discover and Report the IP Address of the end-point system (infection source) that sent malicious code to the desktop and optionally, block further communications from the infection source end-point system for a configurable time period or indefinitely	
12	The proposed solution should provide Self protection from modifying or disabling VirusScan Enterprise	
13	The management server should have a database which supports merging, backups, restoration and replication	
14	Should support protection against POTENTIALLY UNWANTED PROGRAMS	
15	The proposed solution should scan system memory for installed rootkits, hidden processes, and other behavior that suggests malicious code is attempting to hide itself	
16	The proposed solution should allow to configure different policies for different set of Processes	
17	Should conserve n/w b/w by rapidly updating clients with AV definitions, f/w rules and ID signatures.	
18	Should have multiple policies for Access Protection to	

	protect Desktops and Servers from unknown threats	
19	The Antivirus should allow for automated rollback of virus definition, if required	
20	Should be able to lock down all anti-virus configurations at the Desktop	
21	Should have enhanced tamper protection that guards against unauthorized access and attacks, protecting users from viruses that attempt to disable security measures	
Management & Reporting		
1	Proposed solution should provide single console to manage all components – - Anti-Virus for windows and Linux - Spam Prevention	
2	The management tool should provide support for Microsoft Clustering Services. This would ensure that the management server is always available, even if the primary server shuts down for any reason	
3	The centralized management console should be web-based on Client application based	
4	The centralized management console should be capable of deploying the managed products (such as desktop AV) on a machine	
5	The tool should support hierarchical grouping of machines and policy deployment. The grouping could be based on IP Address of a subnet of machines or a particular site	
6	The Centralized management tool should be capable of deploying Pattern Files, Scan Engines, emergency releases of pattern files, patches, hot fixes and new product versions for all managed products	
7	The centralized management tool should be able to deploy signature files for different products	
8	Administrator should be able to configure the update process as automatic or manual, controlled deployment	
9	Update process should conserve WAN Bandwidth by having a distributed framework for signatures and policy updates	
10	The centralized management console should provide management reports for different managed components like – Top N reports, Trend reports, Outbreak reports, Compliance reports,	

11	Centralized Management console should provide a dashboard real time view of multiple reports	
12	The centralized management console should support the way to build custom queries on the database to create custom reports	
13	The Centralized Management Console should deliver security threat information including current threats and the DAT and engine files necessary to protect against them	
14	Reports should be in crystal reports, HTML and Microsoft Excel Format	

Vendors are free to add additional compliance features other than the ones quoted above, if their product supports the same

6. General, Technical and Commercial Conditions

- 1) Prices : Vendor should quote INR prices inclusive of all taxes, duties etc only.
- 2) Earnest Money Deposit : - Vendors are required to give a Demand Draft of Nationalized / Scheduled Bank of Rs. **20,000** /- (Rupees **twenty** Thousand only) as Earnest Money Deposit along with the offer. The Demand Draft must be in favor of '**The Registrar, North Maharashtra University, Jalgaon**'. If the vendor, whose quotation is accepted, refuses to accept the order, the amount of E.M.D. will be forfeited.
- 3) Payment : -
In case of order is placed in Indian Rupees, 80% payment shall ordinarily be made within 30 days after delivery and the remaining 20% payment after the successful installation inspection report received from technical authority appointed by the University.
- 4) Security Deposit: - The successful vendor will be required to pay 4% amount of the total value of purchase order towards Security Deposit. The Security Deposit must be paid in the form of Demand Draft of nationalized/scheduled bank issued in favour of '**The Registrar, North Maharashtra University, Jalgaon**'. The amount of Security Deposit will be forfeited in case the supplier fails or refuses to supply the material as per purchase order.
- 5) Retention Money: - The University will retain 1% amount of the total value of purchase order towards Retention Money for the period of warranty or one year, whichever is greater. If the supplier fails to give satisfactory services during warranty period, the amount of Retention Money will be forfeited.
- 6) Delivery Period: - All materials must be supplied & installed within four weeks from the date of receipt of purchase order.
- 7) Warranty: - NMU desires to have 1 year media kit warranty for the purchased material/goods. Hence the bidder should clearly quote the period of standard warranty & the rate for warranty for remaining period (if any).

- 8) Support and training:- The vendor would be required to give one year onsite support and training to any two technical personnel as nominated by the university.
- 9) Vendor should be authorized solution provider for the product. It would be mandatory on the vendor's part to attach the Authorization letter from the product manufacturer along with the tender.
- 10) Telex, cable or facsimile offers will be rejected.
- 11) Vendors should have experience of deploying similar solution for mid-size organizations (having 300 to 500 computers) should only apply.
- 12) Vendor should supply the necessary software license documents along with the software.
- 13) Quotation offer must be valid for a period of 60 days after the date of opening of inquiry. Any offer failing short of the validity period is liable for rejection.
- 14) All disputes are subject to Jalgaon Jurisdiction.
- 15) The University reserves the right to accept or reject any or all the quotations from any or all the parties without assigning reasons thereof.
- 16) If the vendor quotes the rates for items mentioned in the above table(**Table 1**) along with the Compliance Matrix for configurations that are different from those given in the table(**Table 1**), his quotation will be rejected without assigning reasons thereof.
- 17) Your quotation must be along with the documents (i) Attested copy of the latest Income Tax Clearance Certificate, (ii) Attested copy Statements of Annual Accounts certified by Chartered Accountant (Profit & Loss Account and Balance sheet) of last three years to be enclose along with. Failure to submit any of these documents would mean rejection of the proposal.
- 18) Software manuals: - All software will have to be supplied with detailed operational and maintenance manuals for each of the items and important components their in, for particular operating systems as applicable free of cost.
- 19) Technical brochure for the software should also be attached with the tender.
- 20) Integration of Hardware, Software and Peripherals: The Vendor must integrate the hardware, software and peripherals supplied buy him to make them fully integrated and functional.
The Vendor must also take required steps to successfully install all the software components on the hardware. Moreover, any relevant patches which need be applied to the system software to make the software up-to-date, in connection with a specific hardware must be identified and installed on the hardware from time to time during the warranty.
- 21) The last date for submission sealed quotation is 21/08/2008. Any quotation offer received by the University after the deadline for submissions of quotation offer prescribed by us will be rejected and / or returned unopened to the quoting vendor. The University will not be responsible for quotations received late due to postal or any other delay.
- 22) The vendor should quote the period of free up gradation of the AV Solution including the virus definitions and relevant software patches.

Format of the Proposal

1. Profile of the Company
2. Financial statement for the material given in the table 1 along with the Compliance Matrix
3. Authorization letter from the product manufacturer.
4. Vender has to mention his Sales Tax no. Both CST and BST.
5. Income Tax Clearance Certificate.
6. Clientele with contact persons
7. Attested copies of the at least two similar purchase orders, during previous two financial years.
8. Business performance statement of the Vendor for previous two financial years.
9. Performance Bank guarantee if any should be mentioned in this document.

-s/d-
PURCHASE OFFICER

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