

Kavayitri Bahinabai Chaudhari North Maharashtra University, Jalgaon

Internal Quality Assurance Cell (IQAC)

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Student Satisfaction Survey

The IQAC has designed a format for Student Satisfaction Survey and made it available as URL (web link) to all the student pursuing their degree/diploma on the university campus. The format is based on the information of the concern school of the students, university infrastructure and the curricular aspects. The feedback of students obtain through google survey and analysed. The salient observation of the SSS are as follows:

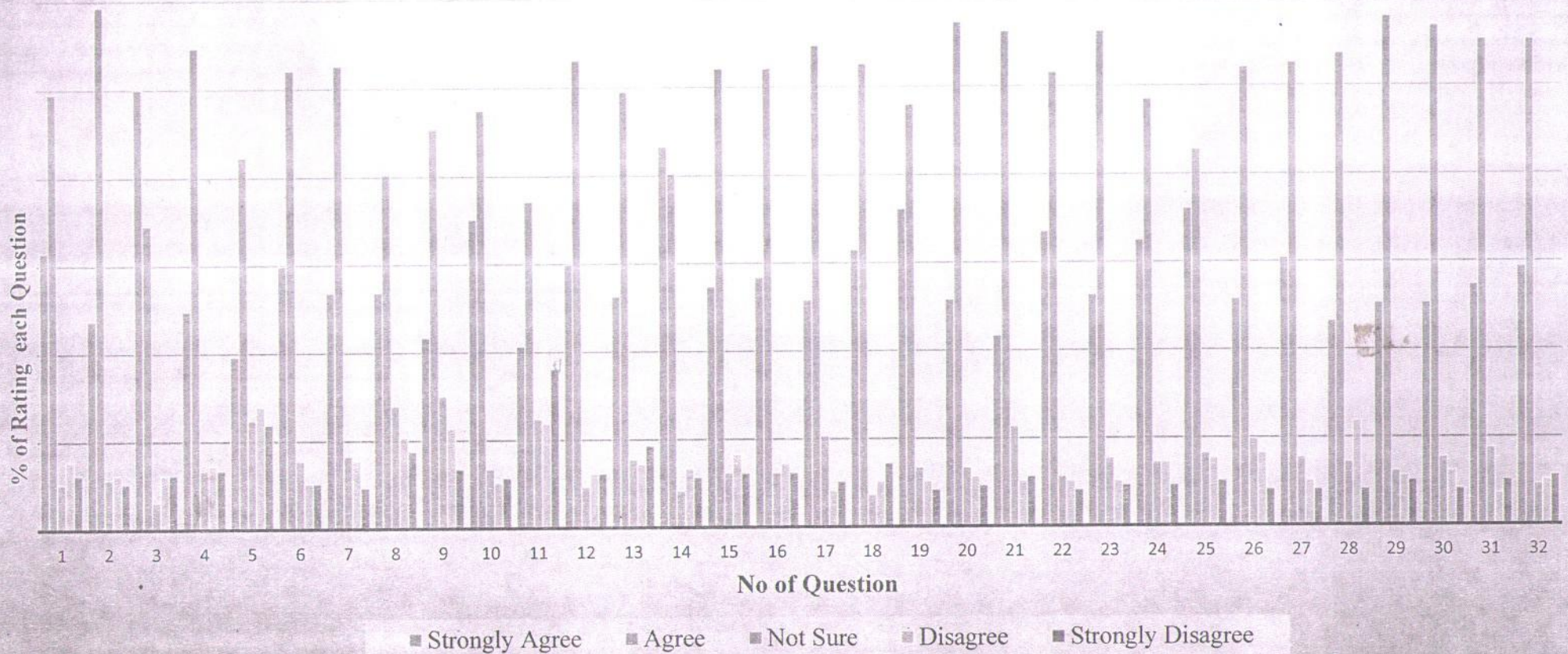
- Regarding the school information on cooperation from non-teaching faculty, user friendly administrative procedures, declaration of result in time, redressal of grievances/problems, functioning of placement cell and adequate equipment, approximate 30% respondent are strongly agree, approximate 49% respondent agree about claim made in the survey
- About infrastructure satisfaction (recreational facility. common room, accessibility of classroom to disabled person, power supply, drinking water, cleaning toilet and eco-friendly campus) 29% and 47% respondent are strongly agree and agree respectively. About 16% respondent are not satisfied with the infrastructure facilities and shown disagree to strongly disagree responses.
- The curriculum of the courses taught on the university campus are job oriented and 76% respondents are satisfied with the curriculum and shown strongly agree to agree as a response. Approximately 11 % respondents are not happy with existing curriculum of the programme taught on the university campus.

Some of the critical suggestions received from the respondents of the school are

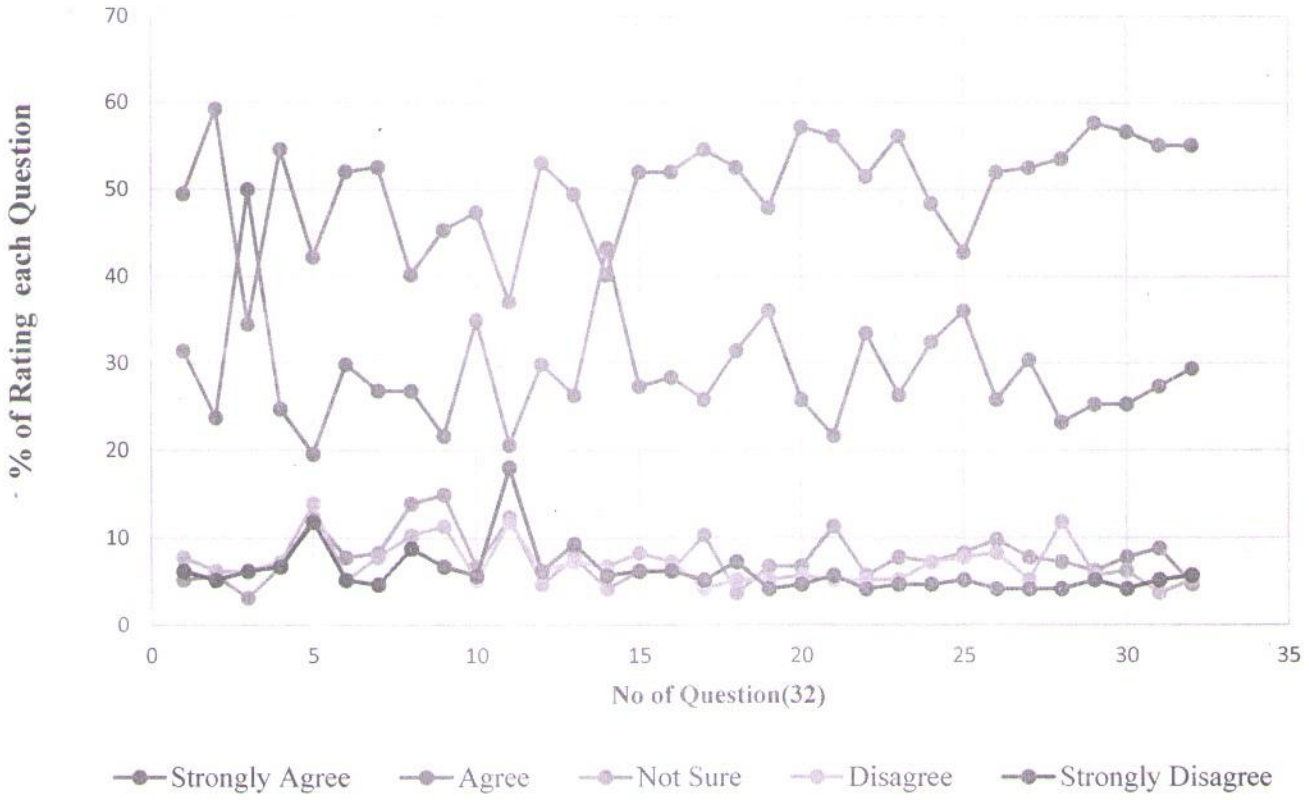
- i. Internal transportation facility within the campus
- ii. Decent Canteen facility on the campus.
- iii. Fresh drinking water facility.

This suggestion are communicated to the university authority for further needful action.

Student Satisfaction Survey 2018-19



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