

॥ अंतरी पेटवू ज्ञानज्योत ॥



कवयित्री बहिणाबाई चौधरी उत्तर महाराष्ट्र विद्यापीठ, जळगाव

**Kavayitri Bahinabai Chaudhari North Maharashtra
University, Jalgaon**

POST BOX NO.80, UMAVINA GAR,

JALGAON- 425 001

Tel.No. (0257) 2257236 & 237

Fax No. (0257) 2258406

E-TENDER DOCUMENTS FOR

**Web Hosting Service for official
website of the university:**

<http://nmu.ac.in>. (Tenure: Five Years)

REF :- KBCNMU/8/ET/Web Hosting Service/575/2019

FOR MORE DETAILS VISIT THE PORTAL OF

<https://mahatenders.gov.in> / www.nmu.ac.in

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Kavayitri Bahinabai Chaudhari

North Maharashtra University, Jalgaon

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**Kavayitri Bahinabai Chaudhari
North Maharashtra University, Jalgaon**

Tender Schedule and Contact details

| Sr.No. | Key Days of the tender | Start date & time | End date and time |
|--------|------------------------------|--|-----------------------|
| 01 | Tender Release | 27/08/2019 17.00 hrs. | ---- |
| 02 | Tender documents downloading | 28/08/2019 10.00 hrs. | 17/09/2019 12.00 hrs. |
| 03 | Online submission | 28/08/2019 10.00 hrs. | 17/09/2019 15.00 hrs. |
| 04 | Technical Bid opening | 20/09/2019 16.00 hrs. (if Possible) | ---- |

Contact below if any query

- 1) Sumit Katkar.
For any Information / difficulty
Regarding online submission of tender

7745827385
7843024910

- 2) Technical query

Mr. Dawoodi Husain
(System Analyst)
Off. No. :0257-2258411
Mobile No.+91 96658 71067

- 3) Tender Enquiry

0257-2257236,237
(Purchase Dept.)

**Kavayitri Bahinabai Chaudhari
North Maharashtra University, Jalgaon**

E-TENDER NOTICE

Kavayitri Bahinabai Chaudhari North Maharashtra University, Jalgaon invites tender for 'Web Hosting Service for official website of the university: <http://nmu.ac.in>.' from distributors/ authorized dealers. For the detailed tender documents, interested bidder should visit <https://mahatenders.gov.in> and www.nmu.ac.in.

The filled in tender must be submitted online on or before **17/09/2019** up to 15.00 hrs. Any corrigendum to the tender or any changes in schedule will be published only at above websites.

Ref.: KBCNMU/8/ET/ Web Hosting Service/575/2019

Date: 27/08/2019

**(S. R. Gohil)
Offg. Finance and Accounts Officer**

Instructions for filling of E-Tender

The Finance and Accounts Officers, Kavayitri Bahinabai Chaudhari North Maharashtra University, Jalgaon invites E-Tender for “Web Hosting Service for official website of the university: <http://nmu.ac.in>” from Distributors/ Authorized Dealers. The details in this regard are given below.

1. Procedure to submit the tender: All eligible/ interested tenderer are required to be enrolled on Portal <https://mahatenders.gov.in> before downloading tender documents and participate in e-tendering. The vendors should submit online tender in two bid system i.e. Technical Bid and Commercial/ Financial Bid. (BOQ)
2. Technical Bid: The technical bid shall contain the following documents. The Bidder must Scan the documents and upload all these documents online with first page in technical bid Compulsorily. All the documents must be valid and self-attested by bidder Non-submission of following requested documents may lead to rejection of offers.

| Sr.No. | Name of Document |
|--------|--|
| I | Information of the bidder as per Annexure –A. (The same should be submitted on letter head of bidder) |
| II | Registration certificate of Incorporation of the company issued under the company act or by any other competent authority in case of proprietary /partnership firm etc. |
| III | Copy of GST Registration certificate |
| IV | Copy of PAN card |
| V | Copies of Income tax return filed for last three financial years. (2015-16, 2016-17, 2017-2018) |
| VI | Copies of SSI / NSIC / MSME registration certificate in case of exemption is claimed from payment of Tender Fee & Earnest Money Deposit. |
| VII | List of clients mentioning the name, address, Landline. No. / Mobile No. of the clients copies of agreement if any. |
| VIII | Authorization letter, in case of bidder is authorized Dealer/Distributors. |
| IX | An affidavit that the bidder has never been black listed by any government department / government under taking /any other agency as per Annexure-B |
| X | Bidder’s Declaration on letter head as per Annexure-C . |
| XI | Chart of Technical Specifications for Web Hosting Service for official website of the university: http://nmu.ac.in . (Tenure: Five Years) Annexure-D . |
| XII | Receipts of payment of Tender Fee and Earnest Money Deposit paid through Internet Banking |
| XIII | Audited balance sheet & profit & Loss account of the company/firm duly audited by Chartered Accountant for last there financial years. |
| XIV | Full set of tender documents with seal and signature of bidder or his authorized representative on each page of the tender. |

3. Financial Bid:-The tendering authority will first open the Technical Bid documents of all bidders and after scrutinizing these documents will shortlist the Bidders who are eligible for Financial Bidding process. Otherwise the tender may be disqualified. Financial bid should be submitted online by Vendor in Appendix-A in the form of BOQ excel sheet given over www.mahatender.gov.in, the supplier shall fill up the column of rate per unit offered by him.

4. Bidder should have valid Digital Signature Certificate (DSC) obtained from any Certifying Authorities.
5. The specifications/details of the “Web Hosting Service for official website of the university: <http://nmu.ac.in>” are provided in the tender documents.
6. The Technical and Financial bid shall be submitted online as per the schedule.
7. Bidder may be invited for discussions in University, if needed/required.
8. The Bidders are strictly advised to follow the dates and times allocated to each stage. As indicated in the time schedule. All the online activities are time tracked and the Electronic Tendering System enforces time-locks that ensure that no activity or transaction can take place outside the Start and End Dates and Time of the Stage as defined in the tender schedule. At the sole discretion of the Tender Authority, the time schedule of the Tender stages may be extended.
9. Rate to be quoted should be mentioned at appropriate place in provided in Schedule (BOQ) by the bidder, more over the rate should not be quoted anywhere else in the tender booklet as well as in the blank pages.
10. The university reserves the right to decide whether to open or not open the commercial Bid of the supplier and no objection of any supplier shall be entertained on any ground whatsoever it may be regarding this.
11. No Bid shall be accepted without payment by online earnest money deposit and tenderfee.
12. The rate should be inclusive of GST.
13. The rate should be offered for only the item as mentioned in the Schedule.
14. The rates quoted for the items other than specifications specified in the tender form shall not be considered for comparison of rate.
15. The University is not bound to accept lowest tenders and reserve the right to accept/cancel any or all tenders without assigning any reasons thereof.

Technical Terms Conditions :-

1. The web hosting services is required for the period of five years.
2. The domain name is owned by the university through ERNET, the hosting provider is required to provide the details regarding their name servers and make necessary changes in their name servers for the domain <http://nmu.ac.in>.
3. Time to time technological upgradations and server OS patches needs to be provided by the vendor wherever necessary in consultation with university authorities.
4. The hosting provider is supposed to provide us fully managed servers with necessary technical support whenever required.
5. Vendor should have to inform the university, regarding the change in server location/migration of site to new server at least two-weeks before to the migration/shifting. He/she should do the same with the prior approval of the university.
6. At the time of the server maintenance the same needs to be informed to the university two weeks ago, and the vendor should make necessary alternative arrangements so that 100% uptime is maintained.
7. The vendor is required to take regular backup of the data including database and files.

Offg. Finance and Accounts Officer

: General Terms and Conditions:

- 1) The online tender is called for 'Web Hosting Service for official website of the university: <http://nmu.ac.in>'.
- 2) **Earnest Money Deposit & Tender Fees:** - Vendors are required to pay Rs. 2,000/- (Rs. Two Thousand only) and Rs. 12,000/- (Rs. Twelve Thousand only) towards Tender Fee and EMD respectively through Net banking.
- 3) **Security Deposit:** The successful bidder to whom the work order is given shall be required to deposit an amount equivalent to 5% of total value of work order (inclusive of all GST etc.) as security deposit within 7 days from the date of work order. The security deposit will not carry any interest which shall be refunded after supply and successful installation of the system. If the bidder fails to keep the security deposit, then the second lowest quoted bidder will be issued the similar work order or the University with holds the total authority for the necessary action to be taken. The Security deposit will be forfeited if the supplier fails to execute the work order
- 4) **Cancellation of Work Order:-** University reserves the right to cancel the work order in case bidder fails to provide the said service, within the stipulated time, The University reserves the right to go for next lowest tenderer or other appropriate action will be taken.

If due to the above mentioned reason work order is canceled, earnest money and security deposit shall be forfeited and also the tender may be allotted to the next lowest tender or the *university* reserves the right to take any other appropriate decision including legal action against the bidder to whom work order was given.
- 5) The Bid E.M.D. will be forfeited :
 - a) If the bidder withdraws his bid during the period of bid validity specified in the bid.
 - b) In case of successful bidder, if the bidder
 - i) Fails to sign the contract/ agreement in accordance with the terms of the tender documents.
 - ii) Fails to furnish required performance security in accordance with the terms of tender document within the time frame specified by the client.
 - iii) Fails or refuses to honor his own quoted price for the product offer.
- 6) **The successful bidder is required to submit the acceptance of work order with terms & conditions mentioned therein and also in the tender document on stamp paper of Rs.200/- with his own cost. The same should be registered with notary.**
- 7) Conditional tender shall not be accepted.
- 8) F.O.R : - The rate quoted by the bidder should be inclusive of GST, installation and freight, Insurance, configuration etc.
- 9) **Payment :-** Payment will be made quarterly in equal installments of the total amount of the tender, upon satisfactory performance for the respective quarter at the end of each quarter. The vendor must produce the invoice at the end of each quarter for the payment. While making payment statutory deductions will be made directly from the bill..
- 10) **Performance Bank Guarantee:** The Successful bidder will have to submit the performance Bank guarantee along with invoice equivalent to 5% of total value of invoice towards performance bank guarantee for the period of five years and six years. The Bank Guarantee will be forfeited if the supplier fails/refuse to provide the satisfactory services during the period of agreement.

- 11) **Delivery Period:** - The WEB HOSTING SERVICE must be provided and configured within 15 days from the date of receipt of work order. If the successful bidder fails to deliver licence within the period prescribed for delivery, the University will entitle to recover penalty as liquidated damages @ 0.5% of total value of invoice each week or parts thereof during which the delay of such stores delays subject to maximum in limit of 5%.
- 12) Only online tender submitted through Government of Maharashtra portal for e-procurement will be consider. (<https://mahatenders.gov.in>)
- 13) Tender offer must be valid for a period of minimum 120 days from the date of opening of commercial/financial bid. Any offer failing short of the validity period is liable for rejection.
- 14) Bidder shall quote for “Web Hosting Service for official website of the university: <http://nmu.ac.in>” as per technical specifications provided in the tender documents.
- 15) The tenderers are requested to read the tender document carefully and ensure to comply with all the instructions herein. Non-compliance of the instructions contained in this document may disqualify the tenderer from the tendering exercise.
- 16) **Jurisdiction:** The courts at Jalgaon alone will have the jurisdiction to try any Matter, dispute or reference between parties arising out of this tender / contract. It is specifically agreed that no court outside and other than Jalgaon court shall have Jurisdiction in the matter.
- 17) The University reserves the right to accept or reject any or all the tenders from any or all the parties without assigning reason thereof.
- 18) Offer should be complete in all respect. Incomplete offers would not be entertained.
- 19) The University reserves the right to delete/increase/decrease items from the schedule of requirement specified in the tender.

Offg. Finance and Accounts Officer

DETAIL TECHNICAL SPECIFICATIONS OF WEB HOSTING SERVICE.

The official website of the university <http://nmu.ac.in> is been accessed by the large no. of users across the globe for availing various services available on the website. Maximum work/correspondence of the university is done through the website. **It is in this regard tenders are called for providing the hosting service of the website for the period of five years.**

| Item | Specification |
|--|---|
| Tenure: | Five Years |
| Hosting Type | Managed Dedicated Server |
| Processor | 1 x Intel Xeon E3-1220 v3, Quad core (3.3 Ghz) |
| Memory | 16 GB DDR3 |
| Storage | 2 x 1000 GB |
| RAID | RAID 1 |
| Operating System | Windows Server 2012 64 Bit |
| Monthly Data Transfer (HTTP/HTTPS/FTP) | Unmetered 100 Mbps/s |
| Network Port | 1000 Mbps/s |
| Database | MS SQL Server 2012 Web Edition |
| Subdomains | 05 (minimum) |
| Dedicated IP | 2 |
| IIS | IIS |
| ASP .NET | Version 4.5/4.0/3.5/2.0 AjaxControlToolkit, Silverlight |
| Web Logs/ Statistics Access | Yes |
| Technical Support | 24 x 7 |
| Uptime | 100% |
| Access without "www" | Yes |
| Control Panel/Dashboard | Yes Root/AdminAccess |
| Server Location | India |
| Backup | Yes |
| SSL Certificate | SSL DV for five years |
| Dotnetnuke 9.0 Support | Yes |

Information of the Bidder

| Sr. No. | | |
|---------|---|-------------------------------|
| 1 | Name of the Company/ Organization | |
| 2 | Registered office Address, Telephone no., Mobile no. and E-mail ID | |
| 3 | Correspondence / Contact Address. Details of contact person name, designation, address, mobile no & e-mail ID. | |
| 4 | Type of the Organization /(Proprietary / Partnership/ Pvt. Ltd./PSU/Govt./Public Ltd) certified copy in respect of registration must be enclosed | |
| 5 | Year of establishment and Experience in business (In number of years) | |
| 6 | Annual Turnover | 2015-16 2016-17 2017-18 |
| 7 | GST Registration No. | |
| 8 | PAN Card No. | |
| 9 | Details of Bank – Name of Bank Account Name of Bank Type of Account Account Number IFSC Code MICR No. | |
| 10 | Capacity in which the bidder has signed the bid | |

Signature & Seal of the Tenderer

Annexure – B

DECLARATION REGARDING BLACKLISTING / DEBARRING FOR TAKING PART IN TENDER.

(To be executed & attested by Public Notary/Executive Magistrate on Rs.20/- non judicial Stamp paper by the bidder)

I/We _____ Manufacture / Partner(s)/ Authorized Distributor /agent of M/S. _____ hereby declare that the firm/company namely M/s. ----- has not been blacklisted or debarred in the past by Union / State Government or by any other organization from taking part in tenders in India.

Or

I / We _____ Manufacture / Partner(s)/ Authorized Distributor/agent of M/s. -----hereby declare that the Firm/ company namely M/s.----- was blacklisted or debarred by Union / State Government or any Organization from taking part in tenders for a period of _____ years w.e.f. _____ to _____. The period is over on _____ and now the firm/company is entitled to take part in tenders.

In case the above information found false I / we are fully aware that the tender/ contract will be rejected/cancelled by University and EMD / SD shall be forfeited. In addition to the above University will not be responsible to pay the bills for any completed / partially completed work.

DEPONENT

Name _____

Address _____

Attested:

(Public Notary / Executive Magistrate)

Bidder's Declaration

E-TENDER DOCUMENT FOR

**Web Hosting Service for official website of the university:
<http://nmu.ac.in>**

Ref.No:- KBCNMU/8/ET/ Web Hosting Service/575/2019

I/we hereby certify that I/we have gone through all the information and terms and conditions stipulated in the tender document and hereby confirm to abide by the same. I also hereby certify that the rates quoted in financial/ commercial bid (BOQ) are not more than the rate charged to any other Institution/ Department / Organization.

Signature : -----

Name of signatory : -----

Seal of the bidder

Chart of Technical Specification**E-TENDER DOCUMENT FOR**

**Web Hosting Service for official website of the university:
<http://nmu.ac.in>**

| Item | Specification |
|--|---|
| Tenure: | Five Years |
| Hosting Type | Managed Dedicated Server |
| Processor | 1 x Intel Xeon E3-1220 v3, Quad core (3.3 Ghz) |
| Memory | 16 GB DDR3 |
| Storage | 2 x 1000 GB |
| RAID | RAID 1 |
| Operating System | Windows Server 2012 64 Bit |
| Monthly Data Transfer (HTTP/HTTPS/FTP) | Unmetered 100 Mbps/s |
| Network Port | 1000 Mbps/s |
| Database | MS SQL Server 2012 Web Edition |
| Subdomains | 05 (minimum) |
| Dedicated IP | 2 |
| IIS | IIS |
| ASP .NET | Version 4.5/4.0/3.5/2.0 AjaxControlToolkit, Silverlight |
| Web Logs/ Statistics Access | Yes |
| Technical Support | 24 x 7 |
| Uptime | 100% |
| Access without “www” | Yes |
| Control Panel/Dashboard | Yes Root/AdminAccess |
| Server Location | India |
| Backup | Yes |
| SSL Certificate | SSL DV for five years |
| Dotnetnuke 9.0 Support | Yes |

Technical Terms Conditions :-

1. The web hosting services is required for the period of five years.
2. The domain name is owned by the university through ERNET, the hosting provider is required to provide the details regarding their name servers and make necessary changes in their name servers for the domain <http://nmu.ac.in>.
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5. Vendor should have to inform the university, regarding the change in server location/migration of site to new server at least two-weeks before to the migration/shifting. He/she should do the same with the prior approval of the university.
6. At the time of the server maintenance the same needs to be informed to the university two weeks ago, and the vendor should make necessary alternative arrangements so that 100% uptime is maintained.
7. The vendor is required to take regular backup of the data including database and files.

Signature : -----

Name of signatory : -----

Seal of the bidder